

Advancing Patient-Centered Cancer Survivorship Care

Opportunities for Quality Improvement: Assessment Worksheet

Use this worksheet to help assess areas and identify quality improvement opportunities. Read the corresponding points to consider before you answer each question.

Please rank the quality of survivorship care in your practice/organization for each of the following patient priorities:

1. Cancer survivors receive emotional and social support.

- Excellent
- Above average
- Average
- Below average
- Very poor
- Not sure



Jot down your thoughts to these questions before answering Question #1:

- Do clinicians/care organizations have resources and information to help cancer survivors address the emotional/social impact of cancer and its treatment?

- Do clinicians/care organizations have resources and information to help cancer survivors address possible changes with partner(s), family and friends?

- Do clinicians/care organizations provide referrals to address any kind of emotional concern?

2. Cancer survivors receive information and resources about expectations post-treatment.

- Excellent
- Above average
- Average
- Below average
- Very poor
- Not sure



Jot down brief answers to these questions before answering Question #2:

- Do clinicians discuss the importance of regular cancer screening and surveillance post-treatment with all survivors?

- Do clinicians have resources and information to help address all survivors' long-term and late effects of cancer and its treatment?

- Do treating organizations provide a survivorship care plan to all survivors? Is the plan accessible, actionable and written at an appropriate literacy level?

3. Cancer survivors are empowered and engaged.

- Excellent
- Above average
- Average
- Below average
- Very poor
- Not sure



Jot down brief answers to these questions before answering Question #3:

- Do clinicians/care organizations have processes in place to engage all cancer survivors in shared-decision making?

- Do clinicians/care organizations have processes in place to clearly understand survivors' goals and preferences for care?

- Do clinicians/care organizations have processes in place to help survivors and clinicians work together to set health and care goals?

4. Clinicians are supportive and prepared.

- Excellent
- Above average
- Average
- Below average
- Very poor
- Not sure



Jot down brief answers to these questions before answering Question #4:

- Do clinicians have the information, tools and resources they need to inform their clinical care decisions?

- Do clinicians utilize cancer survivorship clinical care guidelines?

- Do clinicians/care organizations have processes in place to inform all survivors about who to call when experiencing medical problems?

5. There is meaningful communication between clinicians and cancer survivors.

- Excellent
- Above average
- Average
- Below average
- Very poor
- Not sure



Jot down brief answers to these questions before answering Question #5:

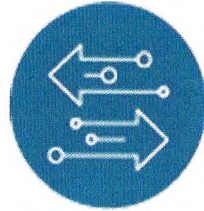
- Do clinicians/care organizations provide easy access to important documents and educational materials in languages other than English?

- Do clinicians/care organizations provide easy access to important documents and educational materials that are written in plain language and follow health literacy principles?

- Are clinicians trained to provide patient-centered communication?

6. **There is care coordination and transitions across care providers.**

- Excellent
- Above average
- Average
- Below average
- Very poor
- Not sure



Jot down brief answers to these questions before answering Question #6:

- Do oncologists and primary care providers share clinical information systematically?

- Do clinicians provide clear instructions to survivors regarding who is responsible for what aspects of their health care post-treatment?

- Do clinicians provide referrals to survivors to receive additional supportive care services based on clinical need and patient-reported needs?

- Do clinicians/care organizations provide information to survivors on the role of primary care providers post-treatment?

- Do primary care providers understand their role in caring for cancer survivors post-treatment?

- Do clinicians/care organizations have processes in place to effectively coordinate care across care providers?

7. Cancer survivors are provided with the full spectrum of care.

- Excellent
- Above average
- Average
- Below average
- Very poor
- Not sure



Jot down brief answers to these questions before answering Question #7:

- Do care organizations offer physical activity programs to survivors?
- Do care organizations offer nutrition and dietary programs/services?
- Do care organizations offer risk reduction programs (e.g. weight loss, smoking cessation, screening)?
- Do clinicians provide and document referrals to cancer survivors for specialty and other follow-up services (e.g. rehabilitation, mental health services)?

8. Cancer survivors have health insurance and practical life support.

- Never
- Rarely
- Sometimes
- Often
- Always
- Not sure



Jot down brief answers to these questions before answering Question #8:

- Is a financial counselor available to assess health insurance coverage for services, gaps in coverage and out-of-pocket cost to the survivor?
- Do care organizations offer support services to survivors to navigate health insurance or other financial issues related to covering the cost of care?
- Do care organizations offer support services or referrals to survivors to maintain employment or return to work?
- Do care organizations offer support services or referrals to survivors if they are unable to work?
- Do care organizations offer support services or referrals to survivors to address issues around school, food, rent, etc.?

9. Cancer survivors are provided a medical home.

- Never
- Rarely
- Sometimes
- Often
- Always
- Not sure



Jot down brief answers to these questions before answering Question #9:

- Do clinicians check survivors' understanding about who to contact if survivors have questions/concerns about follow-up care?

- Do care organizations inform cancer survivors on how to access their medical records?

- Do care organizations maintain medical records/information through an electronic health record?